

*Cadillac*

**ESCALADE**

Rear Seat Entertainment (RSE) System

# 2014 Cadillac Escalade Rear Seat Entertainment

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## Rear Seat Infotainment

### Rear Seat Entertainment (RSE) System

For vehicles with an RSE system, it works with the vehicle's infotainment system. The DVD player is part of the front radio. The RSE system includes a radio with a DVD player, two rear seat video display screens, audio/video jacks, two wireless headphones, and a remote control. See the owner manual for more information on the vehicle's DVD system.

### Before Driving

The RSE is for rear seat passengers only. The driver cannot safely view the video screen while driving.

In severe or extreme weather conditions the RSE system may not work until the temperature is within the operating range. The operating range is above  $-20^{\circ}\text{C}$  ( $-4^{\circ}\text{F}$ ) and below  $60^{\circ}\text{C}$  ( $140^{\circ}\text{F}$ ). If the temperature is outside of this range, heat or cool the vehicle until it is within the operating range.

### Global Off

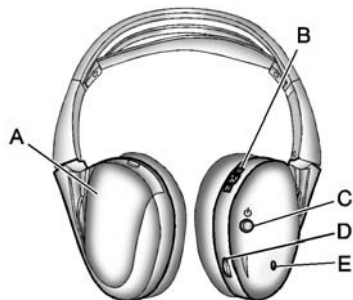
Depending on the infotainment system, the RSE system may have a Global Off feature. The Global Off feature disables all RSE system features. Press and hold the radio power button for more than three seconds for Global Off to disable the RSE features. A padlock icon may appear on the infotainment screen when the Global Off feature is on. On some infotainment systems, the Global Off feature can be turned off by performing one of the following:

- Press and hold the radio power button for more than three seconds.
- Insert or eject any disc.
- Insert a DVD video disc.
- Press the Remote Control power button.

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- Press the SRC button on the steering wheel when a DVD video disc is in the player.
- Cycle the ignition.

### Headphones



- A. Battery cover
- B. Channel 1 or 2 switch
- C. Power button
- D. Volume control
- E. Power indicator light

RSE includes two 2-channel wireless headphones. Channel 1 is dedicated to the DVD player, and Channel 2 is dedicated to RSA selections. The headphones are used to listen to various multi-media. If the vehicle is not equipped with RSA, then channel 2 is dedicated to any external auxiliary device connected to the rear A/V jacks. The wireless headphones have a power button, channel 1 or 2 switch, and volume control. Turn the headphones off when not in use.

Push the power button to turn on the headphones. A light on the headphones comes on. If the light does not come on, check the batteries. Intermittent sound or static can also indicate weak batteries. See "Battery Replacement" later in this section for more information.

Infrared transmitters are on the top of the left seatback video screen. The headphones shut off automatically to save the battery power if the RSE system and RSA are shut off or if the headphones are

out of range of the transmitters for more than three minutes. Moving too far forward or stepping out of the vehicle, can cause the headphones to lose the signal or have static.

To adjust the volume on the headphones, use the volume control.

For best audio performance, the headphones must be worn correctly, with the headband over the top of the head. L (Left) and R (Right) are above the ear pads and are indicators as to how the headphones should be placed on the head.

**Notice:** Do not store the headphones in heat or direct sunlight. This could damage the headphones and repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the headphones stored in a cool, dry place.

If the foam ear pads attached to the headphones become worn or damaged, the pads can be replaced separately from the headphone set. To purchase replacement ear pads, contact your dealer.

### Battery Replacement

To change the batteries:

1. Loosen the screw to the battery door on the left side of the headphones.
2. Slide the battery door open.
3. Replace the two AAA batteries.
4. Replace the battery door and tighten the screw.

Remove the batteries if the headphones are not going to be used for a long period of time.

### Audio/Video (A/V) Jacks

The A/V jacks may be on the rear of the floor console. They allow audio or video cables to be connected from an auxiliary device such as a camcorder or a video game system.

The A/V jacks are colour coded:

- Yellow for video input.
- White for left audio input.
- Red for right audio input.

Power for auxiliary devices is not supplied by the radio system.

To use the auxiliary inputs of the RSE system:

1. Connect the auxiliary device cables to the A/V jacks.
2. Power on both the auxiliary device and the RSE video screen.

### Changing the Source on the Video Display Screens

The image from the auxiliary device can be switched between the video display screens.

To change the display:

1. Press the AUX button on the remote control to change the source of both video screens from the DVD player to the auxiliary device.


2. Press the AUX button a second time to change the left video screen source to the DVD player and the right video screen to the auxiliary device.
3. Press the AUX button a third time to change the left video screen source to the auxiliary device and the right video screen to the DVD player.
4. Press the AUX button a fourth time to change the source of both video screens to the DVD player.

### How to Change the RSE Video Screen Settings

The screen display mode, brightness, and language can be changed from the setup menu using the remote control. To change a setting:

1. Press .
2. Use , , , , and  to select the settings.

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3. Press  again to exit the setup menu.

### Audio Output

Audio from the DVD player or auxiliary inputs can be heard through the following:

- Wireless Headphones
- Vehicle Speakers
- Vehicle wired headphone jacks on the rear seat audio system, if the vehicle has this feature.

The RSE system transmits the audio signal to the wireless headphones if an audio signal is available. See “Headphones” earlier in this section for more information.

Audio can be heard from the wired headphone jacks on the RSA system by selecting the desired source from the RSA system, if the vehicle has this feature.

The front seat passengers are able to listen to playback from the A/V jacks through the vehicle speakers by selecting Rear A/V as the source on the radio.

### Video Screens

The video screens are in the back of the driver and front passenger seats.



To use the video screen:

1. Push the release button on the seat back console.

2. Move the screen to the desired viewing position.

Push the video screen down into its locked position when it is not in use. The screen turns off automatically.

Only the top of the left RSE seat back console has eight infrared transmitter lights for the wireless headphones throughout the vehicle. Both seat backs have an infrared receiver for the remote control that are on the top of each console.

**Notice:** Avoid directly touching the video screen, as damage may occur. See “Cleaning the Video Screens” later in this section for more information.

### Video Screen Input Jack

Each video screen is equipped with a video input jack to allow video cables to be connected from an auxiliary device such as a camcorder or a video game system. This signal will override any video provided by the RSE system; either


the DVD or Auxiliary A/V jack source. The RSE system must be on for this input to operate.

## Remote Control




To use the remote control, aim it at the transmitter window at either seatback console and press the button. Direct sunlight or very bright light could affect the ability of the RSE transmitter to receive signals from the remote control. Check the batteries if the remote control does not seem to be working. See “Battery Replacement” later in this


section. Objects blocking the line of sight could also affect the function of the remote control.


If a CD, DVD, or MP3 disc is in the Radio DVD slot, the remote control  button can be used to turn on the video screen display and start the disc. The infotainment system can also turn on the video screen display. See the owner manual for more information.


**Notice:** Storing the remote control in a hot area or in direct sunlight can damage it, and the repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the remote control stored in a cool, dry place.


### Remote Control Buttons


 (**Power**): Press to turn the video screens on and off.


 (**Illumination**): Press to turn the remote control backlight on. The backlight times out after several seconds if no other button is pressed.

 (**Title**): Press to return to the main menu of the DVD. This function could vary for each disc.

 (**Main Menu**): Press to access the DVD menu. The DVD menu is different on every DVD. Use the navigation arrows to move the cursor. After making a selection press the enter button. This button only operates when using a DVD.


 **Menu Navigation Arrows**): Use the arrow buttons to navigate through a menu.


 (**Enter**): Press to select the highlighted choice in any menu.


 (**Display Menu**): Press to adjust the brightness and screen display mode, and display the language menu.









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 **(Return):** Press to exit the current active menu and return to the previous menu. This button operates only when the display menu or a DVD menu is active.


 **(Stop):** Press to stop playing, rewinding, or fast forwarding a DVD. Press twice to return to the beginning of the DVD.




 **(Play/Pause):** Press to start playing a DVD. Press to pause a DVD while it is playing. Press again to continue playing.




Depending on the infotainment system in the vehicle, DVD playback may be slowed down by pressing  then . Reverse slow play by pressing  then . Press  again to cancel slow play.


 **(Previous Track/Chapter):** Press to go to the start of the current track or chapter. Press again to go to the previous track or chapter. This button may not work


when the DVD is playing the copyright information or the previews.

 **(Next Track/Chapter):** Press to go to the beginning of the next chapter or track. This button might not work when the DVD is playing the copyright information or the previews.

 **(Fast Reverse):** Press to quickly reverse the DVD or CD. To stop fast reversing a DVD video, press . To stop fast reversing a DVD audio or CD, release . This button might not work when the DVD is playing the copyright information or the previews.

 **(Fast Forward):** Press to fast forward the DVD or CD. To stop fast forwarding a DVD video, press . To stop fast forwarding a DVD audio or CD, release . This button might not work when the DVD is playing the copyright information or the previews.

 **(Audio):** Press to change audio tracks on DVDs that have this feature when the DVD is playing.


 **(Subtitles):** Press to turn ON/OFF subtitles and to move through subtitle options when a DVD is playing.


**AUX (Auxiliary):** Press to switch the video displays between the DVD player and an auxiliary source.

The AUX button also controls the source display between the left and right video screens as described in the table below:

Aux Button Press	Left Screen	Right Screen
Default State (No Press)	DVD Media	DVD Media
First Press	Aux Video Source	Aux Video Source
Second Press	DVD Media	Aux Video Source

Aux Button Press	Left Screen	Right Screen
Third Press	Aux Video Source	DVD Media
Fourth Press	Return to Default State	Return to Default State

 **(Camera):** Press to change the camera angle on DVDs that have this feature when the DVD is playing.

 **(Clear) (If Available):** Press this button within three seconds after inputting a numeric selection, to clear all numeric inputs.

**$\geq 10$  (Double Digit Entries) (If Available):** Press this button to select chapter or track numbers greater than 9. Press this button before inputting the number.

**1 through 0 (Numeric Keypad):** The numbered keypad provides the capability of direct chapter or track number selection.

### Replacing the Remote Control

If the remote control becomes lost or damaged, a new universal remote control can be purchased. Use a Toshiba® code set for replacement universal remote controls.

### Battery Replacement

To change the remote control batteries:

1. Slide back the rear cover on the remote control.
2. Replace the two batteries in the compartment.
3. Replace the battery cover.

Remove the batteries from the remote control if unused for an extended period of time.

### Tips and Troubleshooting Chart

Problem	Recommended Action
No power.	The ignition might not be turned to ON/RUN or in ACC/ACCESSORY.
The picture does not fill the screen. There are black borders on the top and bottom or on both sides or it looks stretched out.	Check the display mode settings in the setup menu by pressing the display menu button on the remote control.
In auxiliary mode, the picture moves or scrolls.	Check the auxiliary input connections at both devices.
The remote control does not work.	Check to make sure there is no obstruction between the remote control and the transmitter window. Check the batteries to make sure they are not dead or installed incorrectly.
After stopping the player, I push Play but sometimes the DVD starts where I left off and sometimes at the beginning.	If the stop button was pressed one time, the DVD player resumes playing where the DVD was stopped. If the stop button was pressed two times, the DVD player begins to play from the beginning of the DVD.
The auxiliary source is running but there is no picture or sound.	Check that the RSE video screen is in the auxiliary source mode by pressing the AUX button on the remote control. Check the auxiliary input connections at both devices.

**Tips and Troubleshooting Chart (cont'd)**

<b>Problem</b>	<b>Recommended Action</b>
Sometimes the wireless headphone audio cuts out or buzzes.	<p>Check for obstructions, low batteries, reception range, and interference from mobile telephone towers or by using a mobile telephone in the vehicle.</p> <p>Check that the headphones are on correctly using the L (left) and R (right) on the headphones.</p> <p>Check that the headphones are positioned properly with the headband across the top of the head.</p>
I lost the remote and/or the headphones.	See your dealer for assistance.
The DVD is playing, but there is no picture or sound.	Check that the RSE video screen is sourced to the DVD player by pressing the AUX button on the remote control.

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### DVD Display Error Messages

The DVD display error message depends on which radio the vehicle has. The video screen may display one of the following:

#### **Disc Load/Eject Error or**

**Mechanical Error:** There are disc load or eject problems.

#### **Disc Format Error or Unknown**

**Format:** The disc is inserted with the disc label wrong side up, or the disc is damaged.

#### **Disc Region Error or Disc Error:**

The disc is not from a correct region.

**No Disc Inserted:** No disc is present when  is pressed on the radio.

### DVD Distortion

Video distortion can occur when operating mobile phones, scanners, CB radios, Global Positioning Systems (GPS), two-way radios, mobile faxes, or walkie talkies.

It might be necessary to turn off the DVD player when operating one of these devices in or near the vehicle.

### Cleaning the RSE Seatback Console

Use only a clean cloth dampened with clean water to clean the RSE seatback console surface.

### Cleaning the Video Screens

Use only a clean cloth dampened with clean water. Use care when touching or cleaning the screens as damage could result.

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